



THE INTERNATIONAL CERTIFICATION NETWORK  
**CERTIFICATE**

**IQNet and  
AENOR**

hereby certify that the organization

**JUNTA DE COMUNIDADES DE CASTILLA LA MANCHA  
(Consejería de Hacienda y Administraciones Públicas. Dirección General  
de Protección Ciudadana. Servicio de Atención y Coordinación de  
Urgencias y Emergencias 112 de Castilla La Mancha)**

**SERVICIO DE EMERGENCIAS 1-1-2:  
AUTOVIA A-42, KM 64,500.  
45071 - TOLEDO**

for the following field of activities

Receiving emergency calls, geographic location of emergency, standardization in demand for emergency and transfer of such information to the competent bodies, assessment of the evolution of situations of urgency and coordinated management of extraordinary emergency support.

has implemented and maintains a

**Quality Management System**

which fulfills the requirements of the following standard

**ISO 9001:2015**

First issued on: 2010-07-28

Last issued: 2018-04-03

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**Registration Number: ES-0860/2010**



*Michael Drechsel  
President of IQNet*

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Chief Executive Officer*

**AENOR**

**IQNet Partners\*:**

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IQNet is represented in the USA by: AFNOR Certification, CISQ, DQS Holding GmbH and NSAI Inc.

\* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under [www.iqnet-certification.com](http://www.iqnet-certification.com)